

What if I am having trouble repaying my Member Privilege or using it frequently?

Please contact us at 719-561-0804 if you: (1) do not believe you will be able to bring your account to a positive end-of-day balance within the required time period; (2) find that you are using Member Privilege more often than you intended; or (3) don't understand why your account becomes overdrawn. We would like to discuss your situation with you.

We may refuse to pay an overdraft item at any time even though we may have previously paid overdrafts for you. For example, we typically do not pay overdraft items if your account is not in good standing as defined in this brochure, or, if based upon our review of your account management, we determine that you are using Member Privilege excessively or seem to be using Member Privilege as a regular line of credit. You will be charged a returned item NSF fee of \$26.00 for each item returned.

Following regulatory guidance, we will contact you if you are paying multiple OD Fees, to discuss possible alternatives to Member Privilege that may better meet your short-term credit needs. In the event you ask us to stop contacting you because you have determined Member Privilege is appropriate for your needs, we will honor your request. However, if we identify that the number and frequency of overdrafts increases materially for an extended period of time at some point after that, we may contact you again to ensure Member Privilege is still the most appropriate option available to you for covering your short-term credit needs.

How do I know when I use the overdraft limit?

You may sign up for free low balance and transaction alerts on your account through digital banking. We have no obligation to notify you before we pay or return any item. The amount of any overdraft including our paid item OD fee of \$26.00 and/or a returned item NSF fee of \$26.00 that you owe us is due and payable upon demand even if we do not ask you for payment. You must repay us no later than 30 calendar days after the creation of the overdraft. If there is more than one owner on the account, each owner and agent, if applicable, shall be jointly and severally liable for all overdrafts including all fees charged.

How soon can I use my Member Privilege?

If you are a new accountholder, we will advise you 60 or more days after your account is opened that you may use the Member Privilege service. This is provided you have maintained satisfactory activity in the account, including making regular deposits, consistent with our internal standards for the account type for which the Member Privilege is offered. Once you are notified your Member Privilege limit is available to you, it may continue to be available provided you maintain the account in "good standing" as defined in this brochure.

What are some other ways I can cover overdrafts at SunWest Credit Union?

The best way to avoid overdrafts and fees is to keep track of your account balance by entering all checks, debit card purchases and ATM withdrawals in your check register, reconcile your checkbook regularly and manage your finances responsibly. Other suggestions may be found at:

www.fdic.gov/moneysmart  
www.consumerfinance.gov

SunWest Credit Union offers additional ways to cover overdrafts in addition to Member Privilege.

Ways to Cover Overdrafts at SunWest Credit Union	Example of Associated Rates and Fees¹
Good account management	\$0
Link to savings account	\$0 transfer fee²
Overdraft line of credit	14.70% APR³
Member Privilege	Paid item OD fee of \$26.00 for each item

¹ This information is effective as of April 2024 and is provided as examples.  
² The number of transfers allowed from a savings account each month may be limited and additional fees/consequences for exceeding this limit may apply.  
³ Applicants are subject to credit approval. APR - Annual Percentage Rate – Subject to change. Please ask us about our current specific products, rates, and fees.

What if I do not want to have Member Privilege on my account?

If you would like to revoke your previous authorization for ATM and debit card transaction coverage, or have this service removed entirely from your account, please call 719-561-0804.

While you may opt out of the privilege at any time, you are responsible for any overdrawn balances at the time of opting out.

SunWest Credit Union

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719-561-0804

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Member Privilege





## At times

, unanticipated expenses or unforeseen problems can leave you with too little cash in your checking account. Having a check returned due to insufficient funds can be a costly, inconvenient and potentially embarrassing experience. At SunWest Credit Union, we do not encourage overdrafts. To avoid fees, we encourage you to manage your finances responsibly by keeping track of your account balance and reconciling it regularly. However, we want to save you from the additional merchant fees and possible damage to your credit history that might result if a check is returned. That's why we provide Member Privilege, a special overdraft service for SunWest Credit Union's accountholders.

### What is Member Privilege?

Member Privilege is a discretionary overdraft service requiring no action on your part that provides you a safety net up to an automatically assigned overdraft limit.

Your Member Privilege limit may be available for checks and other transactions made using your checking account number, such as a teller withdrawal, an automatic (ACH) payment transaction, automatic bill payment or recurring debit card payment. If you request us to do so (opt in), we may authorize ATM transfers or withdrawals and everyday debit card purchases using your available balance and your Member Privilege limit.

Balances displayed do not include the Member Privilege limit.

### How does Member Privilege work?

There are several ways your account can become overdrawn, such as (1) the payment of checks, electronic funds transfers or other withdrawal requests; (2) payments authorized by you (i.e. debit card at point of sale); (3) the return of unpaid items deposited by you; (4) credit union service charges; or (5) the deposit of items which, according to the credit union's Funds Availability Policy, are treated as not yet available.

As long as you maintain your account in "good standing," we may approve your overdraft items within your unused Member Privilege limit as a non-contractual courtesy.

For Member Privilege consideration, your account is in "good standing" if you (1) make sufficient deposits to bring your account to a positive end-of-day balance at least once every 30 calendar days (including the payment of all credit union fees and charges); (2) avoid excessive overdrafts suggesting the use of Member Privilege as a continuing line of credit; and (3) have no legal orders, levies or liens against your account; and (4) are current on all obligations/loans with SunWest Credit Union.

SunWest Credit Union reserves the right to limit participation to one account per household to suspend, revoke, or discontinue this service without prior notice.

### What if I go beyond my Member Privilege limit?

Normally, we will not approve an overdraft for you in excess of the predetermined limit assigned to your account. So as not to exceed your limit, please remember that the amount of the overdraft **plus** our paid item OD fee of \$26.00 for each item will be deducted from the Member Privilege limit. Overdrafts above your established Member Privilege limit may result in checks or other items being returned to the payee. Returned items may be presented for payment by the payee or their financial institution multiple times. We may assess a returned item NSF fee of \$26.00 for each item returned.

### What does my Member Privilege cost?

There is no additional cost associated with Member Privilege unless you use it. If you do use the Member Privilege limit, you will be charged our paid item OD fee of \$26.00 for each overdrawn item created by checks and other transactions made using your checking account number, such as a teller withdrawal, an automatic payment (ACH) transaction, automatic bill payment, or recurring debit card payment.

If you request us to do so (opt in), we may authorize ATM transfers or withdrawals and everyday debit card purchases by using your available balance and your Member Privilege limit. Your balance at the time these transactions post will determine the overdraft status. Other transactions initiated by you, or a delay in processing authorized transactions by the merchant, may result in previously authorized transactions posting against an insufficient balance. It is our policy not to charge for transactions that are approved on a positive balance but settle on a negative balance. If our processing system charges you a fee for an approved positive settle negative transaction, please contact us for a refund. A paid item OD fee of \$26.00 will be charged for each ATM or everyday debit card transaction that is authorized and posts against insufficient funds. Once opted in, you may revoke your authorization at any time by contacting us at 719-561-0804.

In the normal course of business, we generally pay electronic transactions first and then checks beginning with the highest dollar amount, per the credit union's policy; however, checks are often converted to electronic transactions which may post to your account more quickly, affecting the order in which they post. In addition, we post incoming transactions in real time, so checks and other debits to your account may post before deposits and other credits. If there are insufficient funds in your account at the time a transaction posts, you will be charged for each item paid. We reserve the right to change the order of payment without notice to you if we suspect fraud or possible illegal activity affecting your account. Also, the order we pay your items may create multiple overdraft items during a single banking day and you will be charged our paid item OD fee of \$26.00 for each overdraft item paid. We will not assess more than four (4) paid item OD fees in one day.

Multiple paid items will result in multiple fees. For example, three paid items in one day will result in \$78.00 in paid item OD fees. To help you manage your account, the total fees you have paid for items (both paid and returned) during the current statement cycle and for the year-to-date will be reflected on your monthly checking statement.

### What is my Member Privilege limit? If I have two checking accounts, can I get Member Privilege on both?

Your Member Privilege limit is \$600. If you have multiple accounts for your household, you may only have a limit on one of your eligible accounts.

### How quickly must I repay my Member Privilege?

You should make every attempt to bring your account to a positive end-of-day balance as soon as possible and must do so within 30 calendar days. If you are not able to do so, you will receive a letter from SunWest Credit Union informing you that your Member Privilege limit has been suspended and additional items will be returned. **Unless we advise you differently or you request this service be removed from your account, your limit will be made available to cover overdrafts again the first business day after you bring your account to a positive end-of-day balance.**

### What are some of the ways I can access my Member Privilege limit? Will my limit be reflected in the balance I receive?

The chart below shows the different ways you can access your Member Privilege limit and indicates whether this limit will be reflected in the balance provided.

Access points	Is my Member Privilege available?	Does the balance provided reflect my Member Privilege limit?
Teller	Yes	No
Writing a Check	Yes	N/A
Debit Card (recurring)	Yes	N/A
Debit Card(everyday)	No*	N/A
ATM Withdrawal	No*	No
ACH-Auto Debit	Yes	N/A
Online Banking	No	No
Bill Pay	Yes	N/A
Telephone Banking	Yes	No

\*Member Privilege service will be made available for ATM or everyday debit card transactions on personal accounts upon your request. Call 719-561-0804 or visit one of our branches to arrange for your ATM and debit card coverage.